







### Integrated Customer loyalty program

### ATTRACTING A NEW CUSTOMER COSTS 8 TIMES MORE THAN RETAINING ONE



The key to success in any business is to make a difference among other competitive ones and strengthen its relationship with its customers. In this challenging goal, one more tool available for businesses is membership cards. We can meet the needs of each business from 500 cards up to ten thousands. There are two ways to use the cards.

Bonus Cards:

#### Loyalty cards > gain clients' trust Personalised cards > personalization

#### Give bonus to your customers

- Maintain & Increase your client list
- Strengthen the brand and the image of your business
- Make a difference in the competitive market
- Your customers earn bonus with every purchase





### 10.000 SMS = 350 Sales



### Send SMS bulk via Status Orama!



The users of the application Status Orama have **unlimited SMS options**:

- Inform customers when their order is completed.
- Inform about offers and new arrivals.
- Send automatic text to wish for their name day or birthday.

The SMS sizes up to 160 characters and the sender field shows the name of the company.

SMS features:

- high efficiency [ROI]
- low cost
- discretion
- 96% of customers read sms contents





### **Full control and Storage Management**

### Safety limits for items

Warning messages and control reports inform about the safety limits of the goods quantities that have been set per product by the user.

### **Branch management**

**Full product tracking** option for unlimited branches management enables the user to determine the branch and the type of transactions for each branch. At a glance through the management of the selected item you can see at which branch is currently available.

### **Storage Control**

Checking of the **remaining items** using barcode and filters set by the user.

- + Contact Lenses
- + Frames / Sunglasses
- + Brand Name

## Automatic import of frames and sunglasses

You can now cost the frames and sunglasses you receive in less time. In Status Orama there are registered codes of frames and sunglasses with all their features like:

- + Brand name
- + Model / Color / Size
- + Sunglasses or Frames
- + Barcode
- + Wholesale Price
- + Suggested Retail Price

Connection of selected items with various

**Discount policies** 

discount policies. Set up credit policy for a period of time which will be applied for all items or for predefined ones.

> When receiving the goods simply use the barcode device to scan the code on the packaging of each frame!

In very little time you have completed the order and received the goods, with their retail tags and now they are ready for sale. In Status Orama you receive automatic updates of the price lists.



### **Full control and Storage Management**

### Advantages of Automatic Imports in Status Orama

- Cut employment cost with automatic item registration.
- Avoid errors when entering the codes and prices by using barcode.
- Quick search for additional colors available in store or are expected to arrive.
- Goods do not remain in stock, so this may increase the collection available for sale.
- Check remaining orders from suppliers, to get a complete view of the expected arrivals and better planning for new orders.
- Mass configuration of retail pricing with marked-up percentages per product, category and brand.



## Collaborating companies for frames – sunglasses

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Collaborating companies for contact lenses

JOHNSON & JOHNSON CIBA VISION BAUSCH & LOMB Solution Customer & Prescriptions Management

### A multi-tool for Customer Management in the hands of each optician

### Register an **unlimited number of** prescriptions for each customer,

thereby controlling the frequency of their visits, their history, their turnover, their measurements and the state of their vision. You can search very easily the analysis of costs and discounts for whatever prescription you choose. Status Orama contains the price lists of retail and wholesale of all modern trading and manufacturing companies of ocular lenses. In Status Orama you receive automatic updates of the price lists in your system.

## Collaborating companies for ocular lenses

HOYA ZEISS NIKON So when you enter the diopters of a customer's prescription and after selecting the quality of the lenses (organic, crystal) and the refractive index (1.5, 1.6), all possible lenses from the lists of all manufacturers will appear.

You can create from the prescription, with the press of a button, the ocular and contact lenses for your customer's order, as codes in the storage.

This way you can receive ocular lenses and contact lenses invoices comparing the suppliers' prices without requiring entry codes.

 You can print, through the Order's
Folder, the customer data, the prescription and the financial data (value, discount, advance, balance)

You can search customers by criteria you specify and send SMS through the list of the search results.

You can reward your best customers.

You can check out your customer's balance.



### Get full control of all branches

#### MainSys offers you:

- Cloud Software
- Fastest possible communication among your company branches.
- Monitor and control operation 24/7.
- Backup of your data twice a day.
- Guaranteed security and more than 99% uptime.



The Servers operate with:

Windows Server 2012 x 64

Microsoft SQL 2014 x 64



#### Status Orama offers you:

- Statistics per branch and for your business in total.
- Monitoring products in total number and per branch.
- Monitoring balances of Storage, Customers and Suppliers per branch.
- Connection to all the modules of Status Orama such as SMS and membership cards.
- Internal movement of products among branches with specific vouchers, registered from a single branch.
- Checking the storages in all branches, in order to schedule the orders better.



### Statistics - Status Orama

#### Sales

Complete **monitoring** of the **retail process** from the time of the order until delivery.

Status Orama offers you automatic **creation** of the **sales voucher** from the Customer prescription tab.

Depending on the needs of each store, Status Orama can **monitor** the progress of the **order** until the final delivery to the Customer and its conversion into a sales receipt.

For each sales' voucher, Status Orama, supports **multiple payment** methods (Cash, Credit Card etc).

**Sales Statistics** with **criteria** set by the user, such as time period, category type, brand name, model, color etc.

#### **Purchases**

Massive and selective transformation of several vouchers in one concentrative (multiple consignments notes of the supplier in one invoice).

The **purchase invoice** can be paid in whole or partially, related to payments of cash, checks, bills and more.

**Monitor** the remaining **orders** to **suppliers** and check the final pricing.

**Supplier form**: financial transactions and balance.



#### **Suppliers**

Status Orama offers **supervisorial system** of Purchases and Suppliers.

**Monitor** of the **balance**, outstanding **bills** and analytical **Supplier** tab.

**Supplier turnover** and **percentage** held by each supplier of annual purchases and of the current goods of the business.

**Compare** quantities and **profitability** by manufacturer, brand name and category type.

#### **Orders to Suppliers**

Ability to **monitor** and **manage** orders to suppliers.

Ability to **connect** between the orders of **suppliers** and the orders of the **customers** (related vouchers).

#### Pending purchase orders

Ability to **monitor** the **pending orders** per supplier, as well as the non-executed or partially executed orders.





- Update the e-shop very easily through Status Orama!
- The online orders and the customer data are automatically entered in Status Orama!
- Product availability updated in real time!
- Orders automatically appear on your mobile.



### **Ensure your services**

- Management of Insurance Approvals
- Automatic export of Insurance Invoice each month
- Class Policy that calculates paid by cash and Deductable amount
- Order status levels for easier classification (approved, rejected, pending)
- Products Restrictions\* for Insurance Customers











- 1. Order frames with lenses
- 2. Get Approval
- 3. Deliver goods
- 4. Get paid by Insurance

\* Can be ignored using supervisor codes



### **Fanatic Support**



Our main **goal** is to enable our clients to get the maximum benefit through the special services that offers. MainSys invests in high quality services of maintenance and support. The **Support** and **Customer Service** department offers all the necessary services to optimize the use of applications, handles responsibly and reliably the customers' requests and processes their problems until their final resolution.

We have created standardized procedures for the **direct support** and **settlement** of daily issues, some of which are as follows:

- 24/7 Phone and Online Continuous Support
- System of recording and monitoring requests – MainSys Helpdesk
- Online Services e-Support, chat
- Support by using remote connection
- New versions
- Automatic updates
- Updating with e-mail and SMS for new versions





# more than **SOFTWARE**





Riyadh

+971 72068 885

Dubai















+971 72068 885





Sofia

+35 97456 11201



Athens

+30 210 2325 330-3



Management Information System

info@mainsys.eu, www.mainsys.eu